

Fare Conditions
for the
MönchsbergAufzug Lift
PT MA

valid from 1 January 2025

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In the interests of better readability, the masculine or plural form of person-related nouns has been used; however, women and men are addressed in equal measure within the texts.

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II. Definitions of Terms

1. In these Fare Conditions, the following terms are used according to the meanings as detailed:
 - 1.1. Assistance Dogs
Assistance dogs are, according to §39a of the Austrian Federal Law for Disabled Persons ("Bundesbehindertengesetz") guide dogs, service dogs and signal dogs that assist people with handicaps. Such dogs are entered – according to their function – on the disability ID as follows:
 - "Possesses a service dog in order to assist with limitations due to disabilities".
 - "Possesses a signal dog in order to assist with limitations due to disabilities".
 - "Possesses a service and signal dog in order to assist with limitations due to disabilities".
 - 1.2. Charge for Carriage
Consideration that shall be paid for utilization of transportation service, not excluding other forms of consideration.
 - 1.3. Transportation Credential
Credential for transportation ("ticket") issued subject to a contract for carriage which entitles one or multiple person(s) to one or more specific form(s) of transportation (possibly including live animals and luggage). The transportation credential is transferable if it is not issued under a specific name and the journey has not yet commenced. Absent evidence to the contrary, the transportation credential is deemed to be verification of the conclusion and content of the contract for carriage. Numbered tickets issued to group travelers are also valid as transportation credentials.
 - 1.4. Fare
Price for transportation of persons.
 - 1.5. Combo Tickets
Serve for use of the MönchsbergAufzug Lift and admission to Museum der Moderne Salzburg and/or the WasserSpiegel Museum.
 - 1.6. Luggage Fare
Fee for the transportation of hand luggage.

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- 1.7. Youths
Persons ages 15 to 18 (up to the day prior to their 19th birthday). In the event of doubt, proof of age shall be presented in the form of a photo ID which also shows the date of birth.
- 1.8. Children
Children are persons ages 6 to 14 (up to the day prior to their 15th birthday).
- 1.9. Apprentices
- Persons in a legally accredited instructional setting and who attend an industrial training site within Austria, or close to the Austrian border in a foreign country, on at least 3 days per week and for whom a family allowance is claimed.
 - Consistent with the Family Benefits Act as amended ("Familienlastenausgleichsgesetz", Federal Law Gazette I No. 23/1999), persons are deemed equivalent to apprentices who are participants in courses of study and programs at educational institutions as addressed in the "Jugendausbildungs-Sicherungsgesetz", or who are undergoing pre-vocational training according to the Vocational Training Act (1998 amendment to the "Berufsausbildungsgesetz").
- 1.10. People with handicaps are persons,
- who are able to present a disability card according to §40 of the Austrian Disability Act ("Bundesbehindertengesetz") with the endorsement "The holder of this card is entitled to claim a fare discount per the Austrian Disability Act, or
 - who are able to present evidence of a degree of disability or diminution of earning capacity of at least 50%, or
 - who are able to present a disability card according to §40 of the Austrian Disability Act with official confirmation of diminished earning capacity of at least 50%, or
 - who claim supplemental family assistance according to §8 par. 4 and 7 of the Family Benefits Act 1967, insofar as there has been a determination of diminished earning capacity of at least 50%, or of prospective long-term inability to independently provide for themselves, or
 - who claim a care allowance, care bonus, allowance for the blind or comparable support, or
 - who claim an invalidity pension (reduction of earning capacity of at least 50%) documented by means of attestation from the applicable social insurance provider, federal social services or the payment authority, or who are eligible for benefits due to a mobility impairment of at least 50%, or

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- who are entitled to supportive care according to the Austrian Veterans Care Act (“Heeresversorgungsgesetz”) with a diminution of earning capacity of at least 50%, or who are from other countries and likewise entitled to such supportive care, subject to production of a disability card similar in nature which clearly details the first and last names, place of residence and date of birth, along with a diminution of earning capacity of at least 50%.

In case of doubt, the claimant must present qualifying documentation (e.g. disability card according to §40 of the Austrian Disability Act, or an equivalent document, or a [provisional] “ÖBB-ÖSTERREICHCARD Spezial” in combination with a photo ID showing the claimant’s age).

- 1.11. Month
A time period from the calendar day of one month to the prior calendar day of the following month (between 28 and 31 days; “fluid date”).
- 1.12. School Children
- enrolled pupils at a public school or an Austrian school accorded public status, or
 - enrolled pupils attending an equivalent school in a foreign country close to the Austrian border which is more convenient to reach than an Austrian school, pursuant to approval by the public school authorities if the child is still of compulsory school age, or
 - pupils who attend a school which falls under the provisions pertaining to training for nursing professions, medical-technical professions or paramedic services, or
 - enrolled pupils of an Austrian school which, in accordance with § 12 of the Compulsory Schooling Act (“Schulpflichtgesetz”, Austrian Law Gazette No. 76/1985), is certified as suitable for fulfilment of compulsory schooling requirements, or
 - enrolled pupils of an Austrian private school that has been granted a publicly regulated school designation (§11 of the Private School Act, “Privatschulgesetz”, Austrian Law Gazette No. 244/1962).
- 1.13. Seniors
- Persons who are in possession of a valid pensioner’s ID card pertinent to the reduced fare schedule applying to bus lines in Zone S.
 - Persons who are in possession of a valid SVV “Edelweiss Ticket” for senior citizens.
- 1.14. Advance Purchase
Issuance of a ticket whose validity commences at a time different to the time of purchase.
- 1.15. Week
Time period of seven consecutive calendar days.

III. Fare Conditions

2. Timetable

The MönchsbergAufzug Lift operates year-round with the exception of maintenance periods. The precise dates of commencement and cessation of service are announced on the homepage of Salzburg AG Tourismus. Salzburg AG Tourismus has the right to extend or shorten its published hours of operation.

3. Transportation Credentials

- 3.1. Transportation credentials are valid on the day they are redeemed for one ride up, one ride down, or for a roundtrip ride up and down; Weekly and monthly tickets are valid for a period of one week or one month.
- 3.2. The transportation credential must be presented or handed over for inspection immediately upon the request of any authorized employee; If the passenger is unable to present a valid transportation credential for inspection, the passenger shall pay double the standard fare for a ride up the mountain. Upon demand, the transportation credential must be relinquished upon conclusion of the ride in question.
- 3.3. With a transportation credential from the FestungsBahn Funicular for a ride down the mountain as well as a transportation credential for a roundtrip ride with the ride back down as yet unused, the credential may also be used on the same day of issue for a ride down on the MönchsbergAufzug Lift.
- 3.4. No compensation is provided for a transportation credential which has only been used in part with respect to roundtrip service, or for lost or (partially) unused weekly or monthly tickets.
- 3.5. Transportation credentials which have been purchased in advance and have not been (partially) used during the validity period, will not be refunded at a later date (no exceptions).
- 3.6. An exchange of transportation credentials which have been purchased in advance and not yet used is – under certain circumstances for an additional fee – fundamentally possible within the framework of its validity.
- 3.7. A transportation credential is invalid if
 - the contents thereof have been altered without authorization, or
 - due to its condition its validity cannot be verified, or
 - it does not meet the fare conditions in some other way, or it is being used contrary to the fare conditions, or
 - it is only valid in combination with an ID and the applicable ID cannot be produced or is invalid.

Invalid transportation credentials will be confiscated by the employee authorized to conduct the ticket inspection.

III. Fare Conditions

4. Fares

The fares for use of the MönchsbergAufzug Lift are listed in the Fare Schedule. If carriage proves impossible as a consequence of decisions made by the MönchsbergAufzug, the cost of the fare for the ride up or down the mountain will be reimbursed in full. With respect to transportation credentials for return service that have only be used in part, the holder will at least be reimbursed the fare for the unused ride down or ride up the mountain. Aliquot refunds for commutation tickets are not possible.

If carriage does not occur due to reasons for which the passenger bears responsibility, the passenger will have no right to a refund.

Potential refund of entrance fees for "Museum der Moderne Salzburg Mönchsberg" occurs solely through "Museum der Moderne Salzburg Mönchsberg".

IV. Fare Discounts

5. Children

Accompanied children ages 5 and under, with no more than two children per chaperone, are transported free of charge. Children ages 6 to 14 (until one day prior to their 15th birthday) are transported for the children's fare.

6. Ticket Passes

6.1. Weekly Tickets

Weekly tickets are transferable and valid within a period of one week for an unspecified number of journeys.

6.2. Monthly Tickets

Monthly tickets are valid within a period of one month for an unspecified number of journeys.

6.2.1. Transferrable monthly ticket

Entitles the user in question to an unlimited number of rides.

6.2.2. Personal monthly ticket, "Stadtbergticket"

Entitles the user in question to an unlimited number of rides on the MönchsbergAufzug Lift and the FestungsBahn Funicular. Non-transferrable; if required by ticketing or inspection staff, a photo ID must be presented.

6.3.3. Monthly ticket for school children and apprentices

Entitles the holder to an unspecified number of rides on the MönchsbergAufzug Lift. Only issued to school children and apprentices with an appropriate ID (school ID, s'COOL-CARD). Non-transferrable; if required by ticketing or inspection staff, a photo ID must be presented.

7. Groups

The fare discount is granted if the prescribed fare for at least 10 participants is paid collectively by a single passenger.

8. Youth Groups

The fare discount for children, pupils and youths is granted if the prescribed fare for at least 10 participants is paid collectively by a single passenger.

The group must be supervised by an authorized chaperone; one chaperone is transported at the youth-group fare for every 10 participants.

IV. Fare Discounts

- 9. Seniors**
Seniors are transported for the usual price afforded to seniors according to the Fare Schedule.
- 10. People with Handicaps**
People with handicaps and/or restricted mobility will receive discounted tickets. An attendant will only be granted a discount insofar as they push the person in a wheelchair and/or the disability card indicates a need for the attendant.

V. Miscellaneous

11. **Companion Animals**

Only those live animals that can be transported without endangerment or nuisance to other passengers may be brought along. In case of doubt, determination as to whether the animals may or may not be transported will be made by the employee who is present.

The passenger who brings the animal is liable for any damages that it may cause.

Dogs that are not housed in containers will only be transported if they are wearing a muzzle and are either carried or kept on the floor on a short leash. Appropriately identified assistance dogs and therapy dogs according to §39a of the Austrian Federal Law for Disabled Persons ("Bundesbehindertengesetz"), including guide dogs for the blind, service and signal dogs, as well as police dogs – also without a bite-proof muzzle – will be transported free of charge.

12. **Hand Luggage**

Hand luggage with a total weight up to 30 kg is fundamentally transported free of charge.

Hand luggage weighing from 10 kg to 30 kg will only be transported if the employee of the MönchsbergAufzug Lift deems the luggage suitable for transportation with respect to form, size and other characteristics, in that it will neither injure persons, nor damage or pollute facilities, operating equipment or other objects.

VI. Fare Schedule

13.	Standard Fares		
13.1.	<u>Ride up or down</u>		
	Adult	€	3.20
	Child	€	1.40
	Senior	€	2.20
	Group: adult (per participant)	€	2.80
	Group: youth (per participant)	€	1.40
13.2.	<u>Ride up and down</u>		
	Adult	€	4.60
	Child	€	2.10
	Senior	€	3.20
	Group: adult (per participant)	€	4.20
	Group: youth (per participant)	€	2.10
14.	Passes		
	Weekly, transferable.....	€	13.40
	Monthly, transferable.....	€	37.70
	Monthly, personal "Stadtbergticket"	€	21.00
	Monthly, personal, for school children and apprentices.....	€	10.30
15.	Combo Ticket Museum der Moderne Salzburg		
15.1.	<u>Ride up and down + admission to Museum der Moderne Mönchsberg + Altstadt (Rupertinum)</u>		
	Adult	€	16.00
	Discounted	€	13.00
	Group: adult (per participant)	€	13.00
16.	MönchsbergErlebnis-Ticket		
	<u>Ride on the FestungsBahn up to the mid-station + admission to the WasserSpiegel + ride down on the MönchsbergAufzug, or ride up on the MönchsbergAufzug + admission to the WasserSpiegel + ride down on the FestungsBahn</u>		
	Adult	€	12.50
	Child	€	4.50
	Group: adult (per participant)	€	11.00
	Group: youth (per participant)	€	4.50

* incl. € 5,00 voucher for consumption in the restaurant m32

Prices incl. required VAT